

In addition to utilities, the City of Bryan provides a complete range of city services to its citizens and businesses. These services include police, fire and emergency medical services (EMS), libraries, solid waste collection and community facilities. This chapter identifies existing conditions and future needs for municipal services and facilities. Municipal services and facilities can significantly impact decisions regarding current and future land use, and public/private investment. Goals, objectives and actions are provided that may guide decision-makers in assuring that future community facility needs are met.

### 11.1 Police

The Bryan Police Department mission statement articulates the goals of the department. It states:

The Bryan Police Department is committed to provide superior police services to the public in order to protect life, property and freedoms secured by the Constitution. We will identify and solve problems by forming partnerships with citizens to enhance the quality of life within our community.

This is accomplished by maintaining an excellent, well-equipped, well-trained staff with a high state of readiness.

The Police Department is headed by the Administration Section which consists of the Chief, the Administrative Secretary, the Finance Clerk and three Assistant Chiefs,

The Police Department is further divided into three bureaus:

- Field Operations;
- Operations Support; and
- Investigations.

Each bureau is under the command of an assistant police chief who reports directly to the Chief of Police. There are currently 121 sworn positions and 43 civilian positions authorized within the Department.

The Field Operations Bureau is comprised of three divisions:

- Day Patrol Division,
- Night Patrol Division
- Special Operations Division.

The Day Patrol Division is divided into four Patrol Units and a Traffic Safety Unit. The Night Patrol Division is divided into four Patrol Units and a Powershift/K9 Unit. The Special Operations Division is divided into four units; the Directed Deployment Team, the School Resource Unit, the Reserve Officer Unit, and the Emergency Response Unit. A Lieutenant supervises the operations of each of these Divisions.

The Investigations Bureau is comprised of two divisions:

- Criminal Investigation Division
- Professional Standards Division

The Criminal Investigation Division is divided into three units; the Property Crimes Unit, the Crimes Against Persons Unit, and the Major Crimes/Cold Case Unit. A Lieutenant supervises the Criminal investigation Division. The Professional Standards Division is supervised by a Lieutenant and is responsible for investigating allegations of misconduct by department employees.

The Operations Support Bureau is comprised of two divisions:

- Auxiliary Services Division
- Support Services Division

The Auxiliary Services Division is divided into three units; the Records Unit, the Intake Unit, and the Property and Evidence Unit. The Auxiliary Services Division is supervised by a civilian manager. The Support Services Division is divided into three units; the Recruiting Unit, the Training Unit, and the Animal Control Unit. A Lieutenant supervises the Support Services Bureau.

The eleven-week Citizens Police Academy is offered to the public to familiarize them with the Department's mission and functions. Topics covered in the CPA class include overviews of the Bryan Police Department's organization and structure, information on cadet recruiting and training, introductions to the various divisions of BPD and their responsibilities. The academy is also offered to the public in a Spanish-only format.

The Bryan Police Department currently has 121 officers and 43 civilians, totaling 163 full time employees. Future staffing needs can be determined based on workforce availability factors and future call for service projections. The need for police protection is ongoing and will increase as population continues to grow. It is important that the City and its citizens continue to support the Police Department in its efforts to meet the community's needs for police services.

## 11.2 Fire and Emergency Medical Services

The mission statement of the Bryan Fire Department declares its staff consists of "Dedicated Professionals Protecting Your Life and Property". This is accomplished by maintaining the highest state of readiness and dedication in order to reduce the emotional, physical, and economic losses resulting from fire or emergency medical incidents.

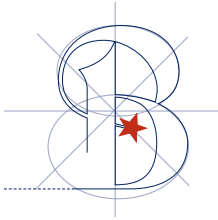
The Fire Department is comprised of two divisions:

- Emergency Services; and
- Fire Prevention.

The Emergency Services Division is responsible for the public's safety through prevention methods, public education, and efficient, effective responses to fire, medical emergency, rescue, hazardous material, and other disasters or accidents. This division has a total of 87 employees. The Fire Prevention Division is in charge of reducing loss of life and property by reducing the frequency and intensity of fires and life safety hazards in a cost-effective manner. There are a total of 4 employees in this division. This division is responsible for the Citizens Fire Academy program.

The Bryan Fire Department has earned an Insurance Services Office (ISO) Class Four fire insurance rating. The ranking is from one to ten with one being the best rating. The department is evaluated on the quality of fire equipment and personnel, water availability, and proper communications and response time. A community's ISO rating directly affects property insurance rates.

The Fire Department strives to achieve a response time of five minutes. The current average response time for the City of Bryan averages 5 minutes and 3 seconds. The Fire Department is currently able to maintain this response time from the four fire stations it operates. To continue to provide this standard to all areas of the City, the Department has identified a need for an additional station and the relocation of three of the current stations. These findings are in the 2004 Bryan Fire Station Location Plan. The following station location recommendations are made with the plan:



- Construct Station #5 along Villa Maria Road near Mary Branch Elementary School;
- Relocate Station #2 east of its current location on Cavitt Avenue to a location near the intersection of Villa Maria Road and Carter Creek Parkway;
- Relocate Station #3 to an area along Boonville Road near Copperfield and Park Hudson subdivisions; and
- Relocate Station #4 to an area near Old Hearne and Woodville Roads.

The number of employees needed at each new facility will depend on the type of equipment that will be operated from each facility. The Fire Department has minimum staff requirements for each type of equipment. In order to protect the lives and property of Bryan residents, the City will need to address the staffing issues along with plans for the construction of new stations.

### 11.3 Library

The City of Bryan is fortunate to have a history of excellent library service. The original Carnegie Public Library was constructed in 1903 and is the oldest of the eleven remaining Carnegie library buildings in Texas. It served as the Bryan Library until 1969, when a new library was built just a few city blocks away. The Carnegie Public Library was renovated and reopened in 1999 as The Carnegie Center of Brazos Valley History.

The restoration and reopening of the Carnegie Public Library in 1999 was the latest addition to the Bryan/College Station Public Library System. The building is located at 111 South Main Street in downtown Bryan. The Carnegie Center of Brazos Valley History houses the genealogy collection, historic photographs, documents, the ballet collection, rare books, Texana items, and a historical antique miniature dollhouse furnished with antique miniatures. The Carnegie Center also provides a history lab for copying old photographs and recording oral histories. The Carnegie Center serves as a genealogical research facility, and has five computers with Internet access available to the public.

The Bryan Public Library is located at 201 East 26th Street, in downtown Bryan. The library is a two-story structure, with the option to expand to a third floor. In 1997-98, the Bryan Public Library had a circulation of 310,435, including books, magazines, newspapers, video and audio equipment, art objects, text on CD-ROM, and other library. The library is fully-automated and has 23 computers available for public access. The library system offers services such as inter-library loan, laptop computer modem hookups, IRS forms, CD ROM research, Youth Services, story hours for children, Saturday movies, Summer Reading Club, renewal by telephone and dial-up access to the automated card catalog, among others. Local history, Spanish language, and genealogy and family history materials are some of the special collections housed at the Bryan Public Library.

The current facility for the Bryan Public Library has the capacity to expand by finishing the basement, adding a third floor, or extending the first floor out to the fireman's bell on the south lawn. Each of these expansion projects would result in 10,000 square feet of additional space, which is approximately the size of one of the existing two floors. The space in the Bryan Public Library made available by the transfer of materials to the Carnegie Center will provide room for growth.

In 1986, the City of Bryan contracted with the City of College Station to operate a library in College Station on F.M. 2818. The 16,000 square foot facility opened in 1998, directly across the street from the A&M Consolidated High School.

The three libraries are currently operated together as the Bryan/College Station Public Library System. The system serves all residents of Brazos County free of charge. The System circulation in 2004-2005 was 664,444. The Library System recently conducted a survey of their patrons that revealed a high level of satisfaction with current materials and services. However, this same survey also revealed the need for additional space, media and computers. The City will have to monitor growth

carefully to anticipate its impact on the Bryan Public Library and its resources. At some point, the existing libraries either will have to be expanded in order to maintain its current level of service, or consideration will have to be given to establishing one or more branch libraries. Additionally, preferences of library patrons as well as advances in new media and related technologies must be carefully monitored.

#### 11.4 Solid Waste

The City of Bryan provides both residential and commercial solid waste collection. There are six residential collection routes with over 950 units per route. An additional route will be needed to provide service for areas of future growth and annexation. Commercial service consists of five collection routes. The City also provides street sweeper services along the main corridors. The collection of brush and bulky trash is provided on a weekly basis.

The current solid waste fleet replacement schedule replaces 3 or 4 trucks per year. Regular maintenance, replacement and expansion will assure that the fleet is operative and prepared for the projected growth in the community.

Landfill operations are under the supervision of the Brazos Valley Solid Waste Management Agency (BVSWMA), a joint activity of the cities of Bryan and College Station. The current regional landfill is approaching the end of its operational life and is expected to stop accepting waste in the next few years. A new site has been located in Grimes County. The new landfill is being designed to provide for the projected population of the metropolitan area and is expected to have an operational life of 36 years. The permit for this new landfill location has been declared, “administratively complete” by the Texas Commission of Environmental Quality (TCEQ) and it is expected to begin operating in late 2009 or early 2010.

The City of Bryan’s recycling center receives glass, cans, paper, and cardboard at its Briarcrest Drive location. The importance of this program should not be underestimated and should be encouraged and expanded. Convenient recycling centers and collection points should be expanded to convenient locations around the City. Current incentives for those who recycle, for example, the reduced solid waste fee, should be expanded. The reuse of “green waste” for mulch and compost should continue to be encouraged and made available.

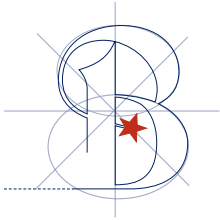
The City of Bryan should stay abreast of new technologies for both solid waste collection and recycling. Markets for recycling materials should be periodically investigated to assure the program yields optimal benefits. The City should endeavor to accept as many types of recycled and recyclable materials as is economically feasible.

#### 11.5 Municipal Buildings

The City of Bryan maintains public buildings to serve the community. The purpose of each of these buildings and the adequacy of the levels of service must be evaluated regularly to ensure the most effective methods of service delivery to the public. The following is an inventory of municipal buildings in the City of Bryan.



1. Police Building - 301 South Texas Avenue: Constructed in the late 1960's, this facility has served the needs of the Bryan Police Department until recently. The Police Department will be moved to a new Bryan Justice Center for which is currently under construction.



2. Bryan Justice Center - 303 East 29th Street: The site for this new facility has been cleared and prepared for construction. The 41,000 square foot facility will house both the Bryan Police Department and the Municipal Court. The complex will meet the police and court needs of the City of Bryan for many years.
3. Facilities, Parks and Purchasing Building – 1309 East Martin Luther King, Jr. Boulevard: This 5,000 square foot building houses Facilities, Parks and Purchasing functions of the City.
4. Information Technology Building – 801 East 29th Street: This 10,000 square foot building houses the City's computing and technology functions and staff.
5. Central Fire Station (Fire Station No. 1) – 300 West William J. Bryan Parkway: Completed in 1998, this modern building houses Fire Administration as well as dormitory space for Fire Department personnel. This facility should be adequate to serve the fire protection needs of the community for many years. Additional fire stations are located throughout the City:
  - Fire Station No. 2 - 2813 Cavitt Avenue;
  - Fire Station No. 3 - 3211 Briarcrest Drive; and
  - Fire Station No. 4 - 5429 North Texas Avenue.
6. Bryan Public Library – 201 East 26th Street: Bryan Public Library operations are housed in this two-story brick building, constructed in the late 1960's. The increase in library usage has generated some interest in expanding the facility at its current location.
7. Carnegie Center of Brazos Valley History – 111 South Main Street: This building was established in 1903 as the Carnegie Public Library by the Carnegie Foundation. It served as the Bryan City Library until 1969. The reconstruction of the building is completed and it re-opened in the spring of 1999 as a history and genealogical library, serving the Brazos Valley.
8. Utility Building – 205 East 28th Street: Bryan Texas Utilities operations are housed at this facility. Completed in the 1960's, it was planned as a two-story building. However the second story has never been built. This ability to expand should provide adequate service to the community in the future.
9. Electric Distribution – 614 Atkins Street: Bryan Texas Utilities support staff for Electrical Distribution function are housed in this facility, built 40-50 years ago.
10. Municipal Court – 3030 East 29th Street: The City leases this 10,000 square foot space in a specially-modified section of a retail shopping center. The Municipal Court was previously located in the Police Building at 301 South Texas Avenue. The current space should not be needed following the completion of the planned Bryan Justice Center.
11. Municipal Service Center – 1111 Waco Street: This building was built in the late 1970's to house the Public Works Department as well as Fleet Operations and Maintenance. It consists of office and warehouse space, and an open shed.
12. Municipal Building – 300 South Texas Avenue: Administrative offices and City Hall are located in this modern municipal building that was constructed in 1988-1989. The facility was designed using modular furniture, allowing for flexibility in office arrangement and frequent changes to meet changing office space needs. This facility should be adequate in future years to meet the demands of the growing community.
13. Federal Building – 216 West 26th Street: Although the City owns this building, it currently houses no municipal functions.

## 11.6 Goals and Objectives

### **GOAL #1: Provide excellent police resources to the residents of Bryan**

Objective: Provide the staff and equipment necessary to maintain an expand an exemplary Police Department to meet current and future demands of the community.

Action Statement 1: Periodically review staffing needs as population continues to grow. Hire additional staff to accommodate growth and increased calls for service.

Action Statement 2: Provide the Police Department staff with state-of-the-art equipment.

### **GOAL #2: Provide excellent fire fighting and emergency medical services to the residents of Bryan.**

Objective: Provide the staff, equipment and stations to maintain and expand an exemplary Fire Department to meet current and future demands of the community.

Action Statement 1: Review fire and medical staffing needs. Hire additional employees as needed.

Action Statement 2: Construct Fire Station #5.

Action Statement 3: Monitor growth and relocate stations 2, 3 and 4 when warranted.

Action Statement 4: Strive to maintain an excellent ISO rating

### **GOAL #3: Provide excellent library services to the residents of Bryan and the surrounding area.**

Objective: Provide the media, staff, equipment and facilities to maintain an exemplary library system.

Action Statement 1: Continue to poll library patrons to monitor changing use patterns and needs.

Action Statement 2: Study options for the expansion of the Bryan Public Library building.

Action Statement 3: Monitor usage in order to maintain adequate staffing levels.

### **GOAL #4: Provide a safe and efficient solid waste collection and disposal system.**

Objective A: Provide adequate route coverage to assure quality residential and commercial solid waste collection.

Action Statement 1: Expand additional routes when required.

Action Statement 2: Continue to provide street sweeper services on main corridors.

Action Statement 3: Continue to provide brush and bulky trash collection

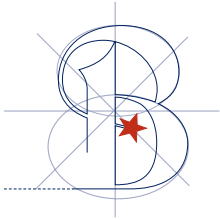
Objective B: Support development of a new regional landfill site by participating in the joint efforts of the Brazos Valley Solid Waste Management Agency.

Action Statement 1: Continue cooperation with other cities and Brazos County through Brazos Valley Solid Waste Management Agency.

Action Statement 2: Investigate new methods of managing and maintaining landfills.

Action Statement 3: Plan for the end use of the current landfill as a park or open space area.





Objective C: Encourage and expand the successful recycling program.

Action Statement 1: Expand current incentives for those who participate.

Action Statement 2: Provide opportunities for the reuse of “green waste” as mulch and compost.

Action Statement 3: Continue education programs that demonstrate the benefits of recycling.

**GOAL #5: Provide appropriate facilities for the City staff, services and equipment.**

Objective: Monitor staff growth and associated space needs in order to provide attractive and efficient city facilities.

Action Statement 1: Review space needs for city staff and city programs on an annual or biannual basis.

Action Statement 2: Monitor the use of City-owned buildings in order to provide appropriate maintenance and an attractive presence for residents and visitors.